

Report of the Convener

Adult Services Scrutiny Performance Panel – 7 May 2024

Adult Services Scrutiny Review of the Year 2023-24

Purpose:	As the municipal year ends, it is good practice to reflect on the Panel's work, experience, and effectiveness over the past year.
Content:	Summary of the Year's work 2023-24.
Councillors are being asked to:	<ul style="list-style-type: none">• Reflect on the past year's work• Share ideas to improve the effectiveness of Adult Services Scrutiny.
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1.0 Background

1.1 As this is the final meeting of this municipal year, the Panel is invited to reflect on this year's scrutiny work, experience and effectiveness. Any ideas that will improve the effectiveness of the scrutiny of Adult Services, and scrutiny generally, are welcome.

1.2 Some of the questions the Panel may want to consider:

- What went well?
- What, if anything, could be done better?
- Has the Panel's work focused on the right things?
- What have we learnt that will help us to improve and develop future scrutiny?

1.3 To aid Panel Members, a summary of the year's work has been included at 3.0.

2.0 Overview

2.1 The purpose of the Panel is to provide ongoing challenge to Adult Services performance, to ensure that as the Service is undergoing major change, performance is maintained and that further improvements are made across all areas of the Service.

2.2 Possible lines of enquiry - To regularly review performance in Adult Services including asking questions about performance and improvement, focusing on

outcomes, provision and leadership. To look at relevant data, commissioning reviews and anything that impacts on Adult Services in Swansea.

- 2.3 The Panel has a core membership of 11 councillors and 1 co-optee. Overall Councillor attendance at the Panel for the year has been 72% to end of April 2024.
- 2.4 In accordance with the agreed Scrutiny Work Programme, the Panel has met every six weeks. During the 2023-24 municipal year, there have been 8 Panel meetings and 1 Joint Social Services Panel meeting. Meeting discussions have regularly been reported on by the local press, indicating the Panel has been focussed on issues of public interest.
- 2.5 The Panel has written to relevant Cabinet Members, to convey its views including suggested action, arising from meeting discussions. Letters, and responses where requested, were reported back to the Panel for comments and discussion as necessary.

3.0 Adult Services Work Programme 2023-24

Date	Items Discussed
28 June 2023	<ul style="list-style-type: none"> • Performance Monitoring • Briefing on Recent CIW Care Home Inspection Reports • Draft Work Plan 2023-24
7 August 2023	<ul style="list-style-type: none"> • WAO Report 'Together we Can' – Community Resilience and Self-reliance • Tackling Poverty Service Grants 2022-23: Impact Report • Additional Direct Payments Information
5 September 2023	<ul style="list-style-type: none"> • Performance Monitoring • Wales Audit Office Report 'A Missed Opportunity' Social Enterprises
31 October 2023	<ul style="list-style-type: none"> • Director of Social Services Annual Report 2022/23 • Briefing on Deprivation of Liberty Safeguards (DoLS)
12 December 2023	<ul style="list-style-type: none"> • Performance Monitoring • Briefing on Dementia (including case studies)
30 January 2024	<ul style="list-style-type: none"> • Update on Adult Services Transformation and Improvement Programme • Presentation – Local Area Coordination Update

12 February 2024 Joint Social Services Meeting	Draft Budget Proposals for Adult Services / Child and Family Services
20 March 2024	<ul style="list-style-type: none"> • Update on West Glamorgan Transformation Programme • Performance Monitoring • Briefing on Annual Review of Charges (Social Services) 2023-24
7 May 2024	<ul style="list-style-type: none"> • Briefing on Llais • Update on how Council's Policy Commitments translate to Adult Services • End of Year Review

4.0 The Future Work Programme

- 4.1 The future work programme will be discussed and agreed at the first Adult Services Scrutiny Performance Panel meeting in the new municipal year (9 July 2024).